

## **Surf Hire Terms & Conditions - Read before you hire!**

- **When you are hiring equipment, you are unsupervised and responsible for your own safety.** If you are unhappy with this then book a lesson!
- You must be able to swim at least 50m and have an average level of fitness. You must have a basic knowledge of surf safety and be competent to use the equipment you are hiring.
- All our equipment is new each season. No equipment will be hired out faulty or damaged, so if it comes back broken expect to pay for the repair or replacement value of the broken item. If you drag boards, they will get damaged and you will be charged.
- We retain your completed hire form and receipt until all equipment is returned and any additional payments have been made. It is your responsibility to collect the hire form upon your return, if uncollected we will destroy it within 24 hours.
- If any member of your group is under 16 then the adult who signs the hire form will be responsible for your safety and the return of the equipment. If you are under the age of 16 you will require a parent or guardian to complete the hire form.
- You cannot surf at high tide in Westward Ho! You can hire equipment at anytime but this does not mean the beach is safe and the tide is right. Once the equipment is hired, the clock is ticking, so it may be better to hire at a different point in the day. Weather and surf conditions change rapidly, ask the beach lifeguards or us before you hire if you don't know.
- The red and yellow-flagged area is for swimming and body boarding. The black and white flagged area is for surfing. If in doubt talk to the lifeguards, read the signs, or ask before you go in the sea.
- The return time on the hire form is when the equipment is due back, if you wish to keep it for longer, then call us so we know. Any additional time will be charged upon your return. We operate our opening times around surf conditions and tides, we will advise you of the latest possible return time before you leave. If you have failed to return by this point, we will send a team member to find you and collect your equipment – this will cost you £10 on top of any additional hire charges - staff on overtime don't work for free!
- **We do not offer refunds on any hire for any reason.** If you wish to return the equipment early or choose not to take it at all, then this is entirely up to you. But no refund will be offered under any circumstances.